

TERMS & CONDITIONS

REGISTRATION

Registration fees are based on the date of receipt of the registration form and full payment. The prices indicated are per person and are only applicable if both the registration form and the payment are received before the deadlines listed below; otherwise the higher registration fee will apply. The conference registration fees include: name badge; conference bag with conference programme, coffee breaks and lunches; conference reception, and Industry Dinner Cruise.

PAYMENT

International payments can be made by mail or wire transfer. US and Canadian attendees may also pay by credit card, via PayPal or by mail. On receiving your completed registration form, if requested we will send an official confirmation and invoice within 3 days. Payment of the full delegate fee is due 14 days from the invoice date, or immediately with registration if the booking is made within one month of the event or if paying by credit card. Entry to the event requires payment in advance. We recommend you check with your finance department that payment has been made before traveling to the conference.

CANCELLATION POLICY

Any cancellation of registration should be communicated in writing to the Conference Chairman by e-mail to AESRegister@fullpowerinc.com, or by fax to **858-272-9123** and will be subject to the following conditions:

Cancellations received on or before April 15, 2010

Refund of registration fee minus an administrative charge of 25%. All refunds will be processed after the conference.

Cancellations received between April 15, 2010 and September 12, 2010

Refund of registration fee minus an administrative charge of 50%. All refunds will be processed after the conference.

Cancellations received after 12 September 2010.

No refund will be made (including cancellations of social events).

NAME CHANGES

Registered participants who are unable to attend the conference may nominate (free of charge) a substitute participant by notifying the Conference Chairman in writing. However, we cannot change the invoice or make any other changes to conference documentation.

DISCLAIMER

AES2010 and FullPower, Inc. cannot be held responsible for any loss, injury or damage to any property, whatever the cause may be. Liability of persons and enterprises providing means of transportation or other services, however, remains unaffected. Should, for any reason outside the organisers' control (acts of terrorism, extreme weather conditions or industrial action) the venue or speakers change, or the event be cancelled, the organisers will endeavour to re-schedule, but shall not be held responsible for any costs, damages or expenses incurred by registrants.